

MEDIA RELEASE

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CASE signs MOU with FOMCA

The Consumers Association of Singapore (CASE) has signed a memorandum of Understanding (MOU) with its counterpart the Federation of Malaysian Consumers Associations (FOMCA) today.

The MOU strengthens bilateral cooperation between CASE and FOMCA in the areas of information sharing and will pave way for a cross border consumer dispute resolution.

The MOU was signed by CASE President Yeo Guat Kwang and FOMCA President Datuk Marimuthu Nadason. Officials from both countries' trade ministry were present at the signing ceremony.

The signing of the MOU reinforces the already strong ties between CASE and FOMCA. It paves the way for both CASE and FOMCA to discuss the setting up of a channel to help consumers to resolve consumer related disputes in our respective countries. Such a channel will protect consumers from both countries - Singapore consumers can seek CASE's assistance to resolve their consumer-related dispute with vendors in Malaysia and Malaysian consumers can similarly seek FOMCA's assistance if they have a dispute with vendors in Singapore.

The MOU between CASE and FOMCA is the fourth MOU that CASE has signed with consumer associations overseas. The previously signed MOUs were with China

Consumers' Association, Consumer Coordination Council (India), and Macao SAR
Government Consumer Council (CCM).

Yeo Guat Kwang
CASE President