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FORUM LETTER TO STRAITS TIMES

Contract periods: Allow more choices

I REFER to Mr Chew Keng Jiam's letter, 'Can IDA limit broadband deals to six months?' (ST, Sept 27).

All businesses, not just broadband providers, should offer more choices on contract periods. They will benefit in the long run if consumers are satisfied that they are getting value for money. It is a win-win situation for all.

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