

## CaseTrust Subsidy Programme for Home Renovation Sector

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### Subsidy Programme for Accreditation

To support businesses in obtaining CaseTrust accreditation, CASE will offer subsidies of up to \*\$5,280 per business to help businesses defray accreditation costs. This initiative aims to encourage more home renovation businesses to become accredited, ensuring higher industry standards and better consumer protection.

Businesses can receive the subsidy upon successful accreditation.

### Overview

The CaseTrust Accreditation Scheme aims to raise standards in the home renovation industry by increasing the number of accredited contractors. With the support of the Ministry of Trade and Industry (MTI), the scheme offers time-limited subsidies to encourage participation. This initiative is part of our effort to ensure better consumer protection and enhance professionalism within the industry.

### Why Get Accredited?

CaseTrust accreditation is more than just a mark of trust—it is a powerful business advantage.

#### Accredited businesses benefit from:

- **Increased Consumer Trust:** Accreditation reassures consumers that your business adheres to high ethical and professional standards.
- **Greater Market Visibility:** As part of our commitment to consumer education, the CaseTrust Accreditation Scheme is widely featured in publicity campaigns by CASE and CaseTrust Marketing Partners. These efforts will steer consumers toward CaseTrust-accredited renovation contractors.
- **Enhanced Branding:** With stronger consumer confidence, accredited businesses gain a competitive edge in the market and elevated industry standing.
- **Access to Subsidies:** Reduce accreditation costs through funding support by CASE.

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### Key Features

#### 1. Subsidies for Renovation Businesses

- **CaseTrust Silver Tier**
  - Up to 80% subsidy on first-year accreditation fees for businesses attaining accreditation on or before 31 March 2027
  - Up to 70% subsidy on first-year accreditation fees for businesses attaining accreditation between 1 April 2027 to 31 March 2028
- **CaseTrust Bronze Tier:** 50% subsidy on accreditation fees for up to 10 renovation businesses (first come first serve basis) for the first year of accreditation.
- **Consultancy Services** (if any):
  - Up to 80% subsidy, capped at \$1,200, for consultancy fees for businesses attaining accreditation on or before 31 March 2027
  - Up to 70% subsidy, capped at \$1,050, for consultancy fees for businesses attaining accreditation between 1 April 2027 to 31 March 2028

**Businesses can receive the subsidy upon successful accreditation.**

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\* Refer to [Illustration of Accreditation Fees](#) for details.

## Eligibility Criteria

### New Applicants

- Businesses must be in the home renovation sector and registered in Singapore.
- Applicants for the **Silver Tier** must demonstrate a commitment to professionalism and fair-trading practices.
- Applicants for the **Bronze Tier** must be subcontractors or small businesses that demonstrate a commitment to the 10 essential pro-consumer practices.
- Applicants must attain the accreditation by **31 March 2027** to qualify for the 80% subsidy. No extension will be granted for late submissions.
- Applications attaining accreditation between **1 April 2027 and 31 March 2028** will qualify for a subsidy rate of 70% for the first year of accreditation. No extension will be granted for late submissions.

### Previously Accredited Businesses

- A **three-year wait-out period** applies for businesses reapplying after withdrawal or expiry from the accreditation scheme. Formerly accredited businesses can reapply for CaseTrust. However, the subsidy is not applicable to businesses who were accredited within three years from the date of application.

## Subsidy Breakdown

Type of Fee	Subsidy Rate	Period
CaseTrust Silver Accreditation Fee	Up to 80%	First year of accreditation
CaseTrust Bronze Accreditation Fee	50%	First year of accreditation (Limited to first 10 applicants only)
Consultancy Services (if any)	Up to 80% of consultancy fee capped at \$1,200	First year of accreditation

## Illustration of Accreditation Fees payable to CASE

Type of Fee (For the first year of Accreditation)	Annual Sales Turnover		
	Small Business	Medium Business	Large Business
	(Less than S\$1M)	(S\$1M to S\$15M)	(More than S\$15M)
Application	\$327.00	\$327.00	\$327.00
Full Assessment	\$741.20	\$1,722.20	\$2,267.20
Annual Management	\$763.00	\$1,526.00	\$2,507.00
<b>Total Fees Payable for the first year (Before Subsidies)</b>	<b>\$1,831.20</b>	<b>\$3,575.20</b>	<b>\$5,101.20</b>

<b>Subsidies enjoyed by Businesses</b>	\$1,464.96	\$2,860.16	\$4,080.96
<b>Nett Accreditation Fees (After Subsidies)</b>	<b>\$366.24</b>	<b>\$715.04</b>	<b>\$1,020.24</b>

*\*Fees are inclusive of prevailing 9% GST*

*\*\*Note: A separate table illustrating the 70% subsidy rates (for accreditations completed between 1 April 2027 and 31 March 2028) is available upon request.*

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## Claim Process

The business needs to be accredited before a claim can be submitted to CaseTrust for reimbursement.

Businesses are required to submit all proof of payments and receipts (for consultancy fees) and email them to [casetrust@case.org.sg](mailto:casetrust@case.org.sg) with the subject "Claim for Renovation Accreditation Subsidy" after attaining accreditation and CASE will proceed to process the reimbursement.

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## Application Details

- **Application Start Date:** 1 April 2025
- **How to apply:** Visit [CaseTrust Application Portal](#) to apply.

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## Contact Us

- **Email:** [casetrust@case.org.sg](mailto:casetrust@case.org.sg)
- **Phone:** +65 6461 1800
- **Website:**

CaseTrust Silver - [CaseTrust Accreditation for Renovation Businesses - CaseTrust](#)

CaseTrust Bronze - [CaseTrust Bronze - CaseTrust](#)