



## CONSUMERS ASSOCIATION OF SINGAPORE

170 Ghim Moh Road, #05-01, Ulu Pandan Community Building, Singapore 279621  
Hotline: 6277 5100 • Website: [www.case.org.sg](http://www.case.org.sg)

### MEDIA RELEASE

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**For Immediate Release**

**4 August 2025**

#### **Pausing of BlueSG's services**

The Consumers Association of Singapore ("CASE") is aware of BlueSG's plan to temporarily pause services with effect from 8 August 2025, 2359 hrs.

CASE has worked with BlueSG to create a dedicated channel to address matters related to the refund of credits and outstanding bills.

We advise consumers who require assistance to approach CASE (hotline: 6277 5100; website: [www.case.org.sg](http://www.case.org.sg)).

Melvin Yong  
President  
Consumers Association of Singapore

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#### **For media queries, please contact:**

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#### **About the Consumers Association of Singapore:**

The Consumers Association of Singapore ("CASE") is an independent, non-profit organisation that is committed to protecting consumers' interest through information and education and promoting an environment of fair and ethical trade practices. One of its key achievements is in advocating for the Consumer Protection (Fair Trading) Act (CPFTA) 2003 which came into effect on 1 March 2004.

For more information, please visit the CASE website at [www.case.org.sg](http://www.case.org.sg) or follow us on:  
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